

THE STORY BUS WEBSITE TERMS OF SERVICE

A Service of Fyffe Media Company LLC

Effective Date: 06_05_2026

These Terms of Service ("Terms") govern the use of The Story Bus website, services, content, forms, communications, and related offerings.

By accessing the website, submitting information, scheduling services, purchasing services, or participating in Story Bus activities, you agree to these Terms.

If you do not agree to these Terms, please do not use the website or services.

ABOUT THE STORY BUS

The Story Bus is a service of Fyffe Media Company LLC located in Providence, Utah.

The Story Bus provides services intended to help individuals and families preserve voice, personality, stories, memories, humor, wisdom, family history, and life experiences through recorded conversations.

Contact:

dfyffe@fyffedia.com

Providence, Utah

USE OF THE WEBSITE

You agree to use the website only for lawful purposes.

You agree not to:

- Violate applicable laws
- Submit false information
- Interfere with website operation
- Attempt unauthorized access
- Introduce malicious software
- Use the website for fraudulent purposes
- Misrepresent your identity

The Story Bus reserves the right to restrict access to users who violate these Terms.

INFORMATION PROVIDED

Information presented on the website is provided for general informational purposes.

While reasonable efforts are made to maintain accuracy, The Story Bus does not guarantee that all information is complete, current, accurate, or error-free.

Services, pricing, packages, features, policies, and offerings may change without notice.

BOOKING AND SERVICES

Scheduling, participation, payment, cancellations, ownership rights, privacy practices, delivery policies, and related service terms are governed by additional Story Bus documents, including:

- Recording & Participation Agreement
- Media Release & Public Use Authorization Form
- Minor Participation & Parent/Guardian Consent Form
- Cancellation & Rescheduling Policy
- Delivery & File Retention Policy
- Privacy Policy

In the event of a conflict, the signed service agreements shall control.

INTELLECTUAL PROPERTY

The Story Bus name, logos, branding, website content, written materials, graphics, marketing materials, designs, documents, photographs, videos, and other business assets are owned by or licensed to Fyffe Media Company LLC unless otherwise indicated.

No ownership rights are transferred through use of the website.

Users may not reproduce, distribute, modify, sell, publish, or exploit Story Bus materials without written permission.

USER SUBMISSIONS

Information submitted through forms, emails, inquiries, scheduling requests, and other communications may be used to provide services, communicate with users, and operate the business.

Submission of information does not automatically grant public-use rights.

Public use of recordings, testimonials, photographs, transcripts, stories, audio clips, or video clips requires appropriate authorization.

THIRD-PARTY SERVICES

The Story Bus may utilize third-party providers and services including:

- Payment processors
- Scheduling platforms
- Cloud storage providers
- Email services
- Website hosting providers
- File delivery platforms
- Video hosting services
- AI-assisted tools

The Story Bus is not responsible for the policies, content, security practices, or operations of third-party providers.

Users are encouraged to review applicable third-party policies.

DISCLAIMERS

The Story Bus provides conversation preservation services.

The Story Bus does not provide:

- Legal advice
- Medical advice
- Mental health treatment
- Therapy
- Counseling
- Financial advice

- Genealogical verification
- Historical verification

Information shared during Story Bus sessions represents personal memories, opinions, recollections, and experiences.

Such information should not be interpreted as verified factual statements.

LIMITATION OF LIABILITY

To the maximum extent permitted by law, Fyffe Media Company LLC and The Story Bus shall not be liable for indirect, incidental, consequential, emotional, sentimental, special, exemplary, or punitive damages arising from use of the website or services.

Where liability exists, total liability shall not exceed the amount paid by the client for the services giving rise to the claim.

Nothing in these Terms limits rights that cannot legally be waived under applicable law.

WEBSITE AVAILABILITY

The Story Bus does not guarantee uninterrupted availability of the website.

Temporary interruptions may occur due to:

- Maintenance
- Technical issues
- Hosting issues
- Service provider interruptions
- Circumstances beyond reasonable control

The Story Bus reserves the right to modify, suspend, or discontinue portions of the website at any time.

PRIVACY

Use of the website is also governed by the Story Bus Privacy Policy.

Users should review the Privacy Policy for information regarding data collection, storage, security, and usage practices.

MODIFICATIONS

These Terms may be updated periodically.

Updated Terms become effective when posted.

Continued use of the website following updates constitutes acceptance of the revised Terms.

GOVERNING LAW

These Terms shall be governed by the laws of the State of Utah.

Any legal dispute arising from website use or services shall be resolved in a court of competent jurisdiction located within the State of Utah.

SEVERABILITY

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

CORE PRINCIPLE

The Story Bus exists to help families preserve people through authentic conversations.

These Terms are intended to support that mission while providing clear expectations for the use of the website and services.